
Accessibility Statement

We are committed to ensuring our website is accessible to as many people as possible, regardless of technology or ability. We aim to meet or exceed the requirements of the **Web Content Accessibility Guidelines (WCAG) 2.1 AA** standard.

Measures to support accessibility

We take the following steps to make our website more accessible:

- Use of clear, consistent navigation and headings.
- Text alternatives for non-text content (e.g., images, icons).
- Keyboard-friendly navigation.
- Sufficient colour contrast between text and background.
- Responsive design for different devices and screen sizes.

Known limitations

While we strive for full accessibility, we are aware of some areas that may not yet be fully compliant:

- Some older PDF documents may not be fully accessible to screen readers.
- Certain third-party content may not meet accessibility standards.

We are actively working to address these issues.

Feedback and contact information

If you experience any difficulty accessing our content or have suggestions for improvement, please contact us:

 Email: bookings@briarcliffe-cottage.co.uk

 Phone: 07702 264808

We aim to respond to all accessibility-related queries within **5 working days**.

Enforcement procedure

If you are not satisfied with our response, you can contact the **Equality Advisory and Support Service (EASS)** for further assistance.

Last updated: 22/06/2026
